

COMPANY:

The Coin Slot / Wizard Mode Pinball Pizza Parlor

POSITION:

Pizza Counter Slayer & Pinball Overlord

STATUS:

Part Time

SHIFT:

Day / Night

LOCATION:

346 E Front St
Traverse City, MI 49684

JOB CATEGORY:

Staff

The Pizza Slayer will be responsible, but not limited to, providing exceptional food service and food quality that meets Wizard Mode standards, while ensuring safe food handling procedures. Pizza Slayers truly are the wizards of our kitchen and deliver high quality pizza because they are passionate about food as well as an expert in what we offer. The primary objective is to give our customers the best experience imaginable while maintaining a safe, fun, and inviting work atmosphere.

REQUIREMENTS:

- 1 year previous service experience, preferably in a restaurant, bar, or entertainment venue
- Minimum availability of 3 shifts over a 7-day period
- Enthusiastic, outgoing and cheerful attitude
- Passionate about guest service and hospitality
- Food preparation and pinball knowledge are a plus
- Speak fluent English

DUTIES:

- Greet all guests warmly upon arrival
- Inform and navigate guests by demonstrating menu knowledge and enthusiastically make recommendations about our food, our entertainment options, future events, etc.
- Receive verbal instructions as to food requested from patron and prepare food according to those instructions; serve patrons at counter or tables
- Prepare and bake pizzas to order and by the slice following specified methods that require only a short preparation time
- Provide guests with an enjoyable, comfortable, and memorable experience through interaction and attention to their needs (drink refills, cleaning the premises, making change, etc.)

- Operate POS (we use Square) and responsibly handle cash
- Maintain sanitation, health, and food safety and handling standards in work area and throughout premises
- Cook the exact number of items ordered by each customer, working on several different orders simultaneously
- Verify ingredients meet requirements for quality and all food and beverage served meets standards before serving to customers
- Operate cooking equipment such as conveyor oven
- Prepare dough, following recipe; maintain inventory, order, and take delivery of supplies
- Wash, cut, and prepare foods designated for cooking
- Measure ingredients required for specific food items being prepared
- Clean food preparation areas, cooking surfaces, dishes, and utensils
- Stock and maintain sufficient levels of food product at workstations and pizza by the slice
- Clean, stock, and restock display cases
- Maintain a neat workspace and set fellow employees up for success by completing daily side work such as cleaning, restocking, etc.
- Cleaning and basic maintenance of pinball machines
- Responsible for set up and closing duties of kitchen and pinball areas

SKILLS:

- Execute each shift using a service state of mind
- Use effective and courteous communication at all times to all people
- Be an excellent multi-tasker; prioritize tasks and operate with a sense of urgency
- Stay well organized with a strong attention to detail
- Able to read and follow written recipes including interpreting measurement abbreviations
- Be able to discuss specific unique characteristics of food products and pinball machines
- Be able to identify when ingredients, food, or beverage does not meet quality standards and resolve the matter before bringing product to patron as well as troubleshoot basic pinball issues

PERSONAL QUALITIES:

- Motivated self-starter; ability to identify tasks on own initiative
- Honesty
- Self-aware; ability to maintain composure in a busy, loud environment
- Great at “on-your-feet” thinking
- Enjoys meeting and talking to new people
- Devoted team player; willing to lend a helping hand or reach out when needed
- Dedicated to continuous learning about products, processes, and our business mission

The physical demands and work environment characteristics described here are representative of those that must be met by an employee to successfully perform the

essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. The employee must be present on the premises to perform this job. While performing the duties of this job, the employee is regularly required to talk or hear. The noise level in the work environment is usually moderate to loud. The employee frequently is required to stand, bend, stoop and walk, including climbing up and down steps. The employee frequently is required to carry multiple objects of varying and sometimes heavy weight. Specific vision abilities required by this job include close and far vision and depth perception.

The above statements are intended to describe the essential functions performed by people assigned to this position title. The job description is not intended to be construed as an exhaustive list of all responsibilities, duties and skills required of members so classified. All reasonable accommodations will be made for applicants and/or current staff members who meet the requirements of the Americans with Disabilities Act (ADA).

The Coin Slot is proud to be an equal opportunity workplace. We accept, celebrate and support the differences of people because it makes our team, the experience at our arcade taproom, and the community in which we operate a better place for all.